Food Assistance Shelter Changes Chart

Time of Action	Verification/Action
Application/Review (1322.3(7) and 9333)	Verification of shelter costs is not mandatory. Allow customer statement, unless questionable. If questionable, document same and request verification If verification of a questionable expense(s) is not provided, allow zero shelter expense(s).
IR (9122.6) NOTE: If the client has no address/shelter changes at the time of the IR, a Landlord Letter should not be sent unless shelter costs or household composition is questionable and documented as such.	Verification of shelter costs is not mandatory. Allow customer statement, unless questionable. If questionable, document same and request verification If verification of a questionable expense(s) is not provided, allow zero shelter expense(s).
Change Reported (Other than at IR or Review) 9121.2, 1322.3(7)	Verification of shelter costs is not mandatory. Allow customer statement, unless questionable. If questionable, document same and request verification. If verification of a questionable expense is not provided, allow previously verified amount (i.e., do not change shelter amount).