



## Introduction

Hello and welcome to the DCF Self-Service Portal. On this secure site, you can apply for benefits and manage and view your information related to your benefits.

You can choose to view this site in either English or Spanish.

You can check your eligibility for benefits, fill out and submit an application for benefits, and after you have signed up, you can log in to change your online application or manage and view your existing benefits.

The list below shows all information links that are available for your convenience:

- If you need to go to a DCF office, simply click the **Office Locations** link, to find the closest office location near you, and the hours of operation.
- If you want to learn more about the programs and benefits available, check out the **Program Information** link.
- If you need help on how to navigate within the DCF Self-Service Portal, check on the **How to Use This Site**.
- You will also find the **Terms and Conditions** link by which, you agree to use this site.
- Give us your feedback. We want to hear about your experience on this web site, so use the **Give Us Your Feedback** link to complete an optional short survey.
- See a list of program reporting requirements, by clicking on the **Reporting Requirements** link.
- If you need to apply for Medical coverage, click on the Go to **Medical Portal** link, and navigate to the Medical Consumer Self-Service Portal.

Lastly, if you have any questions, or cannot remember how something works, use the **Help** in the upper right hand corner of the screen, to find the answers you need at any time. The help link is always available.