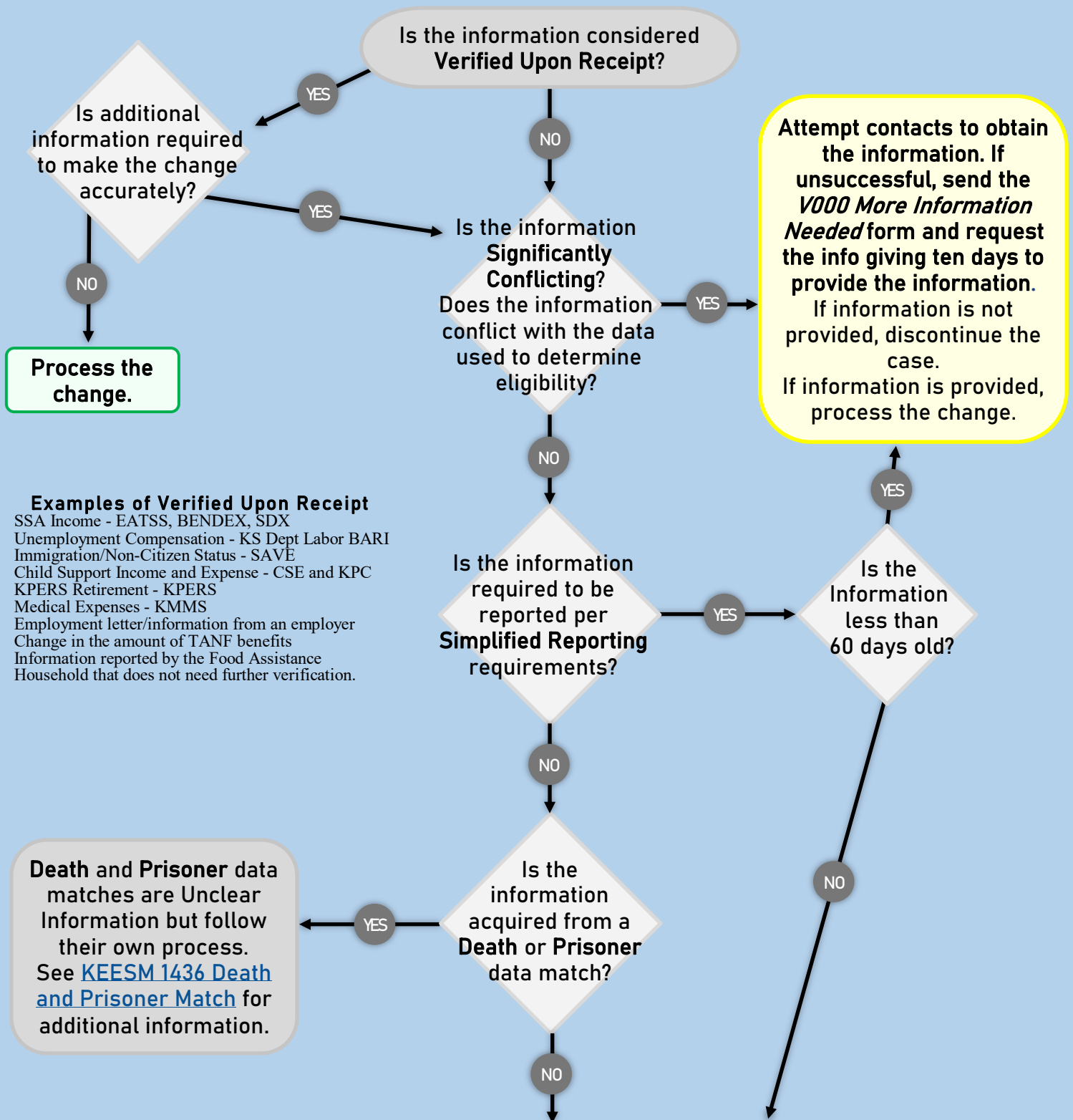


# Procedure for Responding to Unclear Information During a Certification Period



**Examples of Verified Upon Receipt**

- SSA Income - EATSS, BENDEX, SDX
- Unemployment Compensation - KS Dept Labor BARI
- Immigration/Non-Citizen Status - SAVE
- Child Support Income and Expense - CSE and KPC
- KPERS Retirement - KPERS
- Medical Expenses - KMMS
- Employment letter/information from an employer
- Change in the amount of TANF benefits
- Information reported by the Food Assistance Household that does not need further verification.

**Death and Prisoner data matches are Unclear Information but follow their own process. See [KEESM 1436 Death and Prisoner Match](#) for additional information.**

**Do not act on the information. Document the information in the KEES Journal and act on it at the next Interim/12 Month Report or Review.**  
**NOTE:** A phone call to the household or collateral contact can be attempted or the *V808 Message From Your Local DCF Office* form can be sent to obtain information. The content cannot state that their case will discontinue if the information is not provided.