

Add a Person Warning Messages

Users will receive the **Hard Warning Message** below when trying to add a person to one of the old PE program blocks:

- Presumptive Eligibility Adult
- Presumptive Eligibility Children
- Presumptive Eligibility Pregnant Woman

Error! A person cannot be added to the PE Programs created prior to 7/10/2021. The 'Presumptive Eligibility' program block must be used.

When this message displays, return to the **Case Summary** page and select the *Presumptive Eligibility* program block.

Reapply Warning Messages

When clicking **Save and Return** from the **New/Reapplication Detail** page a warning message may display. These messages are categorized as either **Soft** or **Hard Warnings**.

- **Soft Warning** – alerts the user to review the case to ensure that the:
 - Data used is correct
 - Action taken is appropriate

Users will receive the **Soft Warning Message** below when they **Reapply** an application within the same month and year:

Error! You have chosen to reapply. An application already exists for the same month and year, are you sure you want to reapply?

NOTE: It is *NEVER* appropriate to Reapply in this situation. Click **Cancel** and see **Rescind Program** for information on the correct steps to take.

- **Hard Warning** – requires the user to review and update the case data to save the record. **Hard Warning** messages occur when a user fails to enter all required information on **Data Collection** pages.
 - Users will receive the **Hard Warning Message** below when the **View Date** on the **Case Summary** page doesn't match the **Beginning Date of Aid (BDA)**.

• **Error! Beginning Date Of Aid - View Date must be changed to match the Beginning Date of Aid.**

| | |
|--|---|
| View Date: 07/01/2018 | Program Type: Medical |
| Application Date: * 07/13/2018 | Beginning Date Of Aid: * 08/01/2018 |

When this message displays, click **Cancel** to navigate back to the **Case Summary** page. Restart the **Reapply Program** process at STEP 1.

NOTE: It is *NEVER* appropriate to change the Beginning Date of Aid (BDA) to match the **View Date** as this will corrupt the case. You must restart the Reapplication process.

- Users will receive the **Hard Warning Message** below when the **Application Date** and the **Beginning Date of Aid (BDA)** are not in the same **Month** and **Year**:

Error! The Application Date and Beginning Date of Aid must be in the same month and year.

When this message displays, change the **Beginning Date of Aid** to match the month the application was received.

- Users will receive the **Hard Warning Message** below when trying to **Reapply** one of the old PE program blocks:
 - Presumptive Eligibility Adult

- Presumptive Eligibility Children
- Presumptive Eligibility Pregnant Woman

Error! PE Programs created prior to 7/10/2021 cannot be Reapplied. The 'Presumptive Eligibility' program block must be used.

When this message displays, return to the **Case Summary** page to restart the **Reapplication** process using the *Presumptive Eligibility* program block.

Rescind Warning Messages

Users will receive the **Hard Warning Message** below when the trying to **Rescind** one of the old PE program blocks:

- Presumptive Eligibility Adult
- Presumptive Eligibility Children
- Presumptive Eligibility Pregnant Woman

Error! PE Programs created prior to 7/10/2021 cannot be Rescinded. The 'Presumptive Eligibility' program block must be used.

When this message displays, return to the **Case Summary** page to restart the **Rescind** process using the *Presumptive Eligibility* program block.