

Med KEES End of Summer 2024 Release PM Webinar

08/07/2024

- With these case changes, will they be going to hybrid workers? Or regular staff?
 - As far as distribution of work, this will not go to a hybrid worker.
 - We are not making a new MAGI determination, so this is for all workers.
 - Non-MAGI staff will be processing that.
- HCBS termination policy the date it is process, it doesn't create a gap in the CE.
 - HCBS end-date has been considered. Please use the KEES User Manual and we will be okay.
- With the new policy, we will need the MS document for fiscal, we don't need a new financial determination, correct?
 - That is correct. We do not need a new financial determination.
- So, no more having to do a WA to keep their coverage?
 - That is correct. WA674 will be retired.
- Are we still pending for Past Due to give them a chance to pay at review before discontinuing them?
 - The last thing that was put out, not a policy requirement to pend.
 - This is outlined in the Policy Q&A log on KanShare. Give me a few and I'll paste here.
 - This is Line 56 on the Q&A log on KanShare.
 - The job aids relating to chip delinquency updated in 01/2024 state we have to pend before discontinuing chip.
 - Are you referring to KanShare or Conduent material?
 - KanShare

Overview

Enforcement of premiums and application of premium penalties apply at application and review. Delinquency is defined as having two unpaid invoices. When overdue premiums could impact eligibility at application or review, a consumer must be given 12 days to pay overdue premiums before being denied or closed. If overdue premiums are not paid, a 3-month penalty period is applied. A penalty can only be applied to individuals who are otherwise eligible for CHIP. The start date of the penalty for **applications** is the 1st of the month in which the request is processed.

- Please use the Help feature on KanShare to report outdated info.
- Related to Workarounds, is the CTM - TMD Workaround still active, because it had disappeared from the User Manual last week.
 - Interesting. That work around is still active. We will investigate where it went.
 - We don't think it was retired.
 - Just double-checked the User Manual to see if this was still happening, and the page for WA587 is blank. Just to let y'all know.
 - It isn't blank on my end. Maybe try a different browser?

WA587 Determine TMD When CTM Continued Past CE Date

At review, if applicants have active CTM benefits that exceed the CE Date and an increase in earned income that places them over CTM guidelines, EDBC will *not determine* TMD when running EDBC in the soonest unpaid month.

Example: A 05/2023 Review for PA, SP, and CH was returned timely but processed on 8/8/2023. All are active on CTM however the PA now has an increase in earned income that places the IBU over CTM income guidelines at Review.

In this scenario, since 08/2023 is already a paid month, the soonest unpaid month is 09/2023. The individual CE Date for all MEMs being reviewed must be changed to the last date of the last paid month for TMD to be approved.

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- Is this the WA you're referring to? It's still in the UM but under MAGI instead of Family Med. We'll work on cleaning that up, so everything is under MAGI. Thanks for pointing this out!!
- I just looked, there's two entries, and one of them is blank.
 - We'll take a look at it and get it cleaned up. Thank you kindly!!
- Are these coming over as SSP Request tasks now instead of E-Requests? I saw that on 7/29.
 - These e-request tasks will no longer be available for staff.
 - The BOT will process these tasks, workers will work tasks if they fall out.
 - That task is still there if someone wants a case number to take a peak.
 - Maggie- Yes please send the case number and we can look at it.
 - Link Requests will no longer be a task for eligibility staff to work. The only task that will generate are fall-out tasks for linking requests.
- I've not been able to get to the policy memos on the updated KDHE Eligibility Policy website. Do you know when that will be fixed? Or am I doing something wrong?
 - This is a policy question.
 - The new website went live today.
 - <https://www.kancare.ks.gov/data-policy/policy/eligibility>
- Once the CE periods have ended will the system generate a review for these consumers?
 - Yes, a review should be determined for the consumer. The system will determine what kind of review closer to that time.
- After approving CE, is there going to be a system generated NOA that will generate or will be there something in the SCP that we will have to do manually?
 - CE isn't data that is provided to the consumer. Only their review dates. So, no updates are being made to the notices to add CE Dates.

08/08/2024

- So, when we run a review for SED let's say will it give them a new CE period when we run the review?
 - Yes, that is correct.
- For aged out foster care, does a future dated task need to be created as a reminder to send an app before the end of the CE period instead of before their 18th birthday?
 - The system will determine the task for children turning 18 and receiving foster care. This task will be worked by a PPS caseworker. Staff do not need to create a task with a future date.
- Is KEES going to switch automatically, or will we need to change something in the case?
 - KEES will automatically switch the child to the PLN coverage. Staff do not need to change things within the case.
- If there are other HH members open on MAGI coverage, will we move the CH to that PB for the ongoing PLN for the remainder of their CE period? Or will they stay on their LTC Program block?
 - We go over this in a little bit, great question!
 - These children will go back to the MAGI program block for the remainder of their CE period. Steps to switch the child back to the MAGI program block will be added to the KEES User Manual.
 - The 3rd and final CE for non-MAGI training is today at 1pm as well. So, we'll do a deep dive into the policy then as well.
- So, we don't change the RMT to medical once SED ends?
 - Staff will need to change the RMT to MAGI.
 - Remember, the RMT will stay LTC for the month of closure, then MAGI for following month. Follow User manual instructions for living arrangement changes.
- and even when dealing with the CE if there is existing MAGI - case goes to HYBRID?
 - We are not making a new MAGI determination, so this is for all workers.
 - All staff will process these changes.
 - I know the steps are covered in the documented process.
- Wouldn't it only go to hybrid if the MAGI changes?
 - No, all staff can process these changes.
- Can MAGI staff change the LTC coverage to CE PLN coverage?
 - The switch from a non-MAGI aid code to a MAGI aid code is not a new determination. All staff can process these changes.
- But only passing budgets, not a correct denial for a new application?
 - Yes.
 - If the child remains in a CE period, they are protected for that 12-months. This only applies for passing budgets.
- Back to SOBRA, does this only pertain to children /L&D or for adults E&D with emergency services (sorry just thought if it)?
 - This policy is only for children eligible for SOBRA.
- Julie is only E&D is very lost in this. Do any policies pertain to E&D?
 - She attended the first session.
 - The CE period applies for non-MAGI children. Policy memo will be sent out soon.

- Biggest thing to do is to follow the instructions on the KEES UM. The system will do the work for you.
 - Read through the memo, training material on KanShare, and instructions on KEES UM.
- The slide about ASM said they don't need a new app so do we just set up a new case number and use today's date as app date or how will that work?
 - These answers were answered in the PPS training. The instructions for the PPS caseworkers are available to use.
- SED waivers, they lose the SED, end-dating income for the parent, do we need to do that anymore.
 - During the PHE we had to convert over to MAGI. PHE policies don't apply anymore.
 - This new policy is for CE period. We do not need to manipulate income to get the child on the MAGI coverage.
 - This falls under the change in circumstance.
 - This system change will be automatic.