



Spring 2024

Medical KEES RELEASE

TOPICS

A tropical sunset scene with palm trees and a large sun. The sun is a large, bright yellow circle in the center of the image, partially obscured by the silhouettes of palm trees. The sky is a gradient of orange and red, and the water in the foreground is dark with some ripples. The palm trees are silhouetted against the bright sky, creating a classic tropical sunset scene.

- Batch Updates
 - LTC State Hospital
 - Task
 - Forms
- HCBS and AGO Updates
- Non-Citizenship Status
- Verifications
- No Touch Updates
 - E-Linking
- Review and IR/12 Month Reporting page
- No Touch Fall Out
- Individual Demographics
- e-Application
 - Overview
 - e-Application Update
- Address Refresher

Batch Updates



Introduction

To ensure cases are being processed correctly per policy, and to eliminate manual work KEES has been updated.

And tasks are being created to replace some reports.

In the following slides, we explain the batch and automation updates.



Batch Updates

KEES now finds consumers turning 65 and runs EDBC for the next benefit month to ensure they receive the correct aid code. Consumers with disability-related aid codes that need to be switched to an old age aid code are the population for whom the batch runs EDBC.

Examples: MDN/DS to MDN/OA, SSI/DS to SSI/OA

Close

Medical EDBC Summary

Begin Month	End Month	Run Date	Run Status	Accepted By
12/2023		09/19/2023	Accepted - Saved	PB00E501 Batch

EDBC Information

EDBC Run Reason: Non-aged Aid Code Recipient Turns 65

Type:
Regular

Multi-Month EDBC :
No

Program Configuration

System Determination

EDBC Source: Batch EDBC Rules

Program Status: Active

Program Status Reason:

Review Due: 09/30/2024

Batch Updates

The Batch EDBC displays a *Read-Only* record for the following:

- Switched from MEM to FRI.
- The share of Cost or Patient Liability increases.
- The aid codes change example: SSI to MDN.
- The loss of a major or minor aid code. Example: MDN/MSP to MDN only or 300/MSP to MSP only.

Begin Month	End Month	Run Date	Run Status	Accepted By			
11/2023	11/2023	10/11/2023	Accepted - Saved	PB00E515 Batch			
EDBC Information							
EDBC Run Reason: Non-aged Aid Code Recipient Turns 65							
Type:	Type Reason:						
Read Only	Negative Change at Batch EDBC						
Multi-Month EDBC :							
No							
Program Configuration							
System Determination							
EDBC Source: Batch EDBC Rules							
Program Status: Active							
Program Status Reason:							
Review Due: 05/31/2024							
Note: Overridden rows are in bold.							
Name	DOB	Role	Role Reason	Status	Status Reason	Review Due	QHP Screened
Shepard, Dereck	10/03/1958	FRI	Spouse	Active			Y
Shepard, Amanda	08/05/1960	MEM		Active		05/31/2024	N



Questions?

LTC State Hospital Updates



LTC State Hospital Updates

LTC consumers turning 22 who reside in a state hospital are also identified. KEES runs EDBC to discontinue these individuals with a **Status Reason** of *22 year old in State Hospital*.

Medical EDBC SummaryClose

Begin Month	End Month	Run Date	Run Status	Accepted By
11/2023		10/12/2023	Accepted - Saved	PB00E515 Batch

EDBC Information
EDBC Run Reason: LTC Recipient in State Hospital Turns 22
Type:
Regular
Multi-Month EDBC :
No

Program Configuration
System Determination
EDBC Source: Batch EDBC Rules
Program Status: Discontinued
Program Status Reason: 22 year old in State Hospital
Review Due:

Note: Overridden rows are in bold.

Name	DOB	Role	Role Reason	Status	Status Reason	Review Due	QHP Screened
Grape, Gilbert	10/04/2001	MEM		Discontinued	22 year old in State Hospital		Y

LTC State Hospital Updates



If staff need to manually close a consumer who turns 22 and is in a state hospital, a *22 year old in State Hospital* is in the **Negative Action Reason** dropdown menu on the **Negative Action Detail** page.

Negative Action Detail

Run EDBC

Cancel

*

- Indicates required fields

Benefit Month:

*

01/2024

Medical - 4729

Run EDBC for this program

Person

Sammy Ramos

SSN

623-15-7489

Date of Birth

08/15/2001

Negative Action Reason:

*

22 year old in State Hospital

Run Reason:

LTC State Hospital Updates

Those consumers who were discontinued with the **Negative Action Reason** of *22 year old in State Hospital* receive a NOA-Medical-Discontinuance that displays with the following snippet:
You are residing in a State Hospital.

KanCare Clearinghouse
PO Box 3599
Topeka, KS 66601-9738


Kansas
Department of Health
and Environment

Notice Date: 12/14/2023
Case Name: Sammy Ramos
Case Number: 20601763
Program: Medical

Sammy Ramos
2025 SW GAGE BLVD
TOPEKA, KS 66604-3339

We have ended Medical Assistance for the following individuals:
Sammy Ramos
The last day of coverage is 12/31/2023.
You can reapply at anytime.

Medical Assistance for Sammy Ramos will close as of 12/31/2023.
He or she does not qualify for medical assistance. To qualify for medical assistance you must be one of the following:

- A child under age 19
- A parent or caretaker of a child living with you
- Age 65 or older, Blind or Disabled
- Pregnant

You are residing in a State Hospital.

Sammy Ramos will no longer receive benefits under the SSI Recipient Medical program as of 12/31/2023.

This action was taken because you do not qualify for long term care payments or you have left

KanCare Clearinghouse
PO Box 3599
Topeka, KS 66601-9738


Kansas
Department of Health
and Environment

Fecha del Aviso: 12/14/2023
Nombre de Caso: Sammy Ramos
Número de Caso: 20601763
Programa: Medical

Sammy Ramos
2025 SW GAGE BLVD
TOPEKA, KS 66604-3339

Hemos finalizado Medical Assistance para las siguientes personas:
Sammy Ramos
El último día de cobertura es 12/31/2023.
Usted puede presentar la solicitud nuevamente en cualquier momento.

Medical Assistance para Sammy Ramos finalizará a partir de 12/31/2023.
Él o Ella no reúnen los requisitos para la asistencia médica. Para poder obtener la asistencia médica, debe cumplir con alguno de estos requisitos:

- Ser un niño menor de 19 años
- Ser el padre o el cuidador de un niño viviendo contigo
- Tener 65 años o más, ser ciego o discapacitado
- Estar embarazada

Reside en un hospital estatal.

Sammy Ramos ya no recibirá los beneficios bajo el programa SSI Recipient Medical a partir del 12/31/2023.

recibirá pagos de Aten

This snippet also displays on the NOA when a batch EDBC closes the person turning 22 in a state hospital.

LTC State Hospital Updates

Those discontinued consumers who reside in a state hospital when turning 22 get a General Closure notice sent to the facility.

KanCare Clearinghouse
PO Box 3599
Topeka, KS 66601-9738



LARNED STATE HOSPITAL
1301 KS HIGHWAY 264 # 264
LARNED, KS 67550-5353

Notice Date: 01/11/2024
Case Name: Victoria B Rose
Case Number: 20602007
Program: Medical

Facility Notice - General Closure

The medical assistance case for Victoria B Rose will be closed effective 1/31/2024.

If you have questions, call KanCare Clearinghouse at (800) 792-4884 between the hours of 8 AM and 5 PM Monday through Friday.

Other:



Questions?

Task Updates



Task Updates

KEES identifies consumers turning 65 on HI waivers. An *HCBS Recipient with HI Waiver Turns 65* task is generated in the month before the consumer turns 65.

Task	Queue	Received Date	Status	Actions
HCBS Recipient with HI Waiver Turns 65	E&D Eligibility	12/14/2023	New	<button>Void</button>

Task Details

Case #:

20601749

Name:

Gilbert Grape

Claim

Status:

New

Status Reason:

- Select -

Priority:

None

Created Date:

12/14/2023

Created Time:

1:22 PM

Due Date:

12/24/2023

Received Date:

12/14/2023

Region:

KDHE Clearinghouse

Location:

KanCare Clearing

Completion Date:

Task #:

8260270

Queue:

E&D Eligibility

Task:

HCBS Recipient with HI Waiver Turns 65

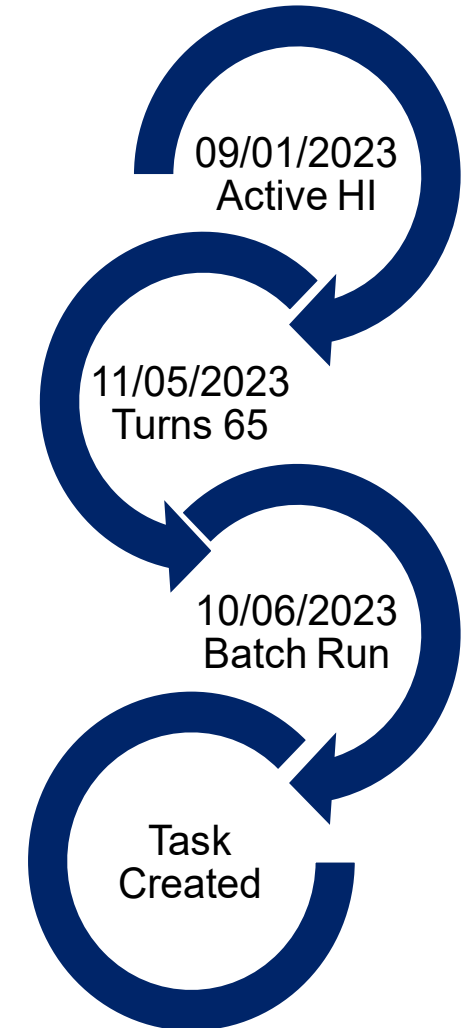
Contact Type:

Work Time:

00:00

Task Details:

Gilbert Grape is turning 65 on the MEDICAL program. Verify if the individual's HI waiver is valid.



NOTE: The *HCBS Recipient with HI Waiver Turns 65* task also generates if the worker has overridden EDBC to a HI Waiver.

Task Updates

Workers can search for the task *HCBS Recipient with HI Waiver Turns 65* on the **Task Inventory** page.

Task Inventory

Open Tasks

Closed Tasks

Region:

DCF Central Office
DCF East
DCF Kansas City
DCF Outstationed
DCF West
DCF Wichita
KDHE Central Office
KDHE Clearinghouse
KDHE Outstationed

Location:

Atchison DCF Office
Chanute DCF Office
Colby DCF Office
Columbus DCF Office
Concordia DCF Office
Curtis State Office Building
Dodge City DCF Office
El Dorado DCF Office
Emporia DCF Office
Fort Scott DCF Office
Garden City DCF Office
Goodland DCF Office
Great Bend DCF Office
Greensburg DCF Office

CaseBanks:

Queue:

Administrative
Administrative-CH
Alert
Blue
Central Office Fiscal
Concerns
Contact Updates
DCF Central Office
DCF-Outstationed
E&D Eligibility
Estate Recovery
FAET
FCCC
Fiscal

Task:

GR-Other
GR-Self Service Portal
GR-Timeliness
Generate NOA
HCBS Recipient with HI Waiver Turns 65
Health Insurance
INF Not Called
IR
IR-Registration
Inactivate Responsible Party
Income Change
Incoming Documents
Independent Living - Subsidy
Info Rcvd On Denied/Disc
Immate Application

Review Due:

MM/YYYY

Worker:

Select

Priority:

Accelerated
Expedited
Expedited 18 Hour
Expedited 48 Hour
KDHE-Passive Review

Status:

New
Assigned
Completed
Rejected

Status Reason:

DCF-Complete
DCF-No Show
DCF-Pending
KDHE-Being Worked
KDHE-New Information

Contact Type:

Lobby
Non-Lobby

Case Number:

Case Name:

Select

Date Range:

From:

MM/DD/YYYY

To:

MM/DD/YYYY

Date Type:

App Id:

Assigned to Me:

E-App Source:

Request Number:

Default Filter

Search

Clear

Task Updates

Consumers turning 21 who are receiving institutional care are identified by KEES. An *LTC Recipient Turns 21* task is generated the month before they turn 21.

NOTE: The *LTC Recipient Turns 21* task **does not** generate for anyone who turns 21 and has a different aid code other than *IC*.

Task	Queue	Received Date	Status	Actions
LTC Recipient Turns 21	LTC Eligibility	12/18/2023	New	<button>Void</button>

Task Details

Case #:
20601783

Name:
Sammy Ramos

Status:
New

Status Reason:
- Select -

Priority:
None

Created Date:
12/18/2023

Created Time:
8:51 AM

Due Date:
12/28/2023

Received Date:
12/18/2023

Region:
KDHE Clearinghouse

Location:
KanCare Clearinghouse

Completion Date:

Task #:
8270028

Queue:
LTC Eligibility

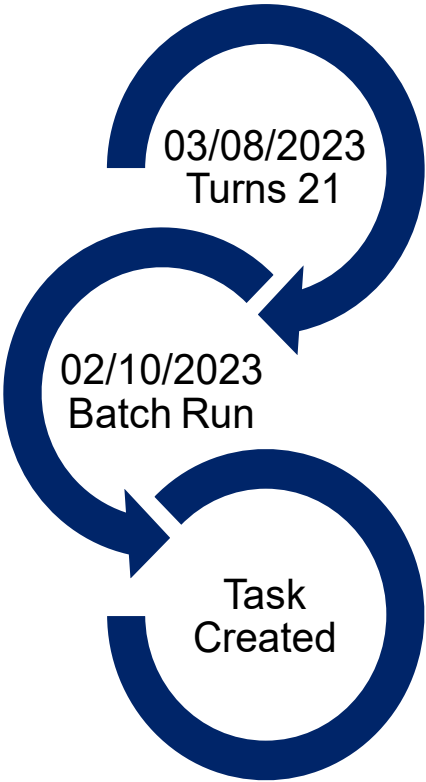
Task:
LTC Recipient Turns 21

Contact Type:

Work Time:
00:00

Task Details:

Sammy Ramos is turning 21 on the MEDICAL program. Verify SSA disability status and review resources.



Task Updates

Workers can search for the task *LTC Recipient Turns 21* on the **Task Inventory** page.

Task Inventory

Open TasksClosed Tasks

Region:

DCF Central Office
DCF East
DCF Kansas City
DCF Outstationed
DCF West
DCF Wichita
KDHE Central Office
KDHE Clearinghouse
KDHE Outstationed

Location:

Atchison DCF Office
Chanute DCF Office
Colby DCF Office
Columbus DCF Office
Concordia DCF Office
Curtis State Office Building
Dodge City DCF Office
El Dorado DCF Office
Emporia DCF Office
Fort Scott DCF Office
Garden City DCF Office
Goodland DCF Office
Great Bend DCF Office
Greensburg DCF Office

CaseBanks:

Queue:

Administrative
Administrative-CH
Alert
Blue
Central Office Fiscal
Concerns
Contact Updates
DCF Central Office
DCF-Outstationed
E&D Eligibility
Estate Recovery
FAET
FCCC
Fiscal

Task:

LTC Application
LIEAP Exp 18 Hr App
LIEAP Exp 48 Hr App
LIEAP No Touch Registration - Manual
LIEAP Overpayment
LTC Accelerated Application
LTC Application
LTC PW Application
LTC Recipient Turns 21
LTC Unsigned Application
LTC Urgent Application
LTC or SSI Recipient Turns 19
LTC-IR
LTC-Review
MAGI Accelerated Application
MAGI Application

Review Due:

MM/YYYY

Worker:

Select

Priority:

Accelerated
Expedited
Expedited 18 Hour
Expedited 48 Hour
KDHE-Passive Review

Status:

New
Assigned
Completed
Rejected

Status Reason:

DCF-Complete
DCF-No Show
DCF-Pending
KDHE-Being Worked
KDHE-New Information

Contact Type:

Lobby
Non-Lobby

Case Number:

Case Name:

Select

Date Range:

From:

MM/DD/YYYY

To:

MM/DD/YYYY

Date Type:

App Id:

Assigned to Me:

E-App Source:

Request Number:

Default Filter

SearchClear

Task Updates

SSI or **LTC** consumers turning 19 who are not on their own case are identified by KEES too. An *LTC or SSI Recipient Turns 19* task generates the month before they turn 19.

Task	Queue	Received Date	Status	Actions
LTC or SSI Recipient Turns 19	E&D Eligibility	10/13/2023	New	<button>Void</button>

Name:
Sammy Grape

ClaimComplete

Status:
New

Status Reason:
- Select -

Priority:
None

Created Date:
10/13/2023

Created Time:
7:44 AM

Due Date:
10/23/2023

Received Date:
10/13/2023

Region:
KDHE Clearinghouse

Location:
KanCare Clearinghouse

Completion Date:

Task #:
8172657

Queue:
E&D Eligibility

Task:
LTC or SSI Recipient Turns 19

Contact Type:

Work Time:
00:00

Task Details:

Gilbert Grape is turning 19 on the Medical program. Verify SSA disability status.

Task Update

Workers can search for the task *LTC or SSI Recipient Turns 19* on the **Task Inventory** page.

Task Inventory

Open TasksClosed Tasks

Region:

DCF Central Office

DCF East

DCF Kansas City

DCF Outstationed

DCF West

DCF Wichita

KDHE Central Office

KDHE Clearinghouse

KDHE Outstationed

Location:

Atchison DCF Office

Chanute DCF Office

Colby DCF Office

Columbus DCF Office

Concordia DCF Office

Curtis State Office Building

Dodge City DCF Office

El Dorado DCF Office

Emporia DCF Office

Fort Scott DCF Office

Garden City DCF Office

Goodland DCF Office

Great Bend DCF Office

Greensburg DCF Office

CaseBanks:

Queue:

Administrative

Administrative-CH

Alert

Blue

Central Office Fiscal

Concerns

Contact Updates

DCF Central Office

DCF-Outstationed

E&D Eligibility

Estate Recovery

FAET

FCCC

Fiscal

Task:

LTC Accelerated Application

LTC Application

LTC PW Application

LTC Recipient Turns 21

LTC Unsigned Application

LTC Urgent Application

LTC or SSI Recipient Turns 19

LTC-IR

LTC-Review

MAGI Accelerated Application

MAGI Application

MAGI PW Application

MAGI Pre-Populated Review

MAGI Unsigned Application

MAGI Urgent Application

Review Due:

MM/YYYY

Select

Worker:

Select

Priority:

Accelerated

Expedited

Expedited 18 Hour

Expedited 48 Hour

KDHE-Passive Review

Status:*

New

Assigned

Completed

Rejected

Status Reason:

DCF-Complete

DCF-No Show

DCF-Pending

KDHE-Being Worked

KDHE-New Information

Contact Type:

Lobby

Non-Lobby

Case Number:

Case Name:

Select

Date Range:

From:

MM/DD/YYYY

Default Filter

To:

MM/DD/YYYY

Date Type:

App Id:

Assigned to Me:

E-App Source:

Request Number:

Search

Clear

Task Updates

KEES also identifies consumers who have been given a reasonable opportunity to provide their verifications. A *Reasonable Opportunity Medical Expires Task* generates the final month of the RO period.

Citizenship/Identity List

☐ Name	Citizenship	Identity	Verified
☐ Grape, Gilbert	Reasonable Opportunity - Medical	ID card issued by the government with the same info as a driver's license	Verified

Task	Queue	Received Date	Status	Actions
Reasonable Opportunity Medical Expires	MAGI Eligibility	12/14/2023	New	<button>Void</button>

Task Details

Case #:
20601760

Name:
Gilbert Grape

Status:
New

Status Reason:
- Select -

Priority:
None

Created Date:
12/14/2023

Created Time:
1:51 PM

Received Date:
12/14/2023

Region:
KDHE Clearinghouse

Completion Date:

Due Date:
12/24/2023

Location:
KanCare Clearinghouse

Task #:
8261085

Queue:
MAGI Eligibility

Task:
Reasonable Opportunity Medical Expires

Contact Type:

Work Time:
00:00

Task Details:

Reasonable Opportunity expires for Gilbert Grape client ID 10657383 - review citizenship or identity then rerun EDBC.

Task Update

Workers can search for the task, *Reasonable Opportunity Medical Expires*, on the **Task Inventory** page.

Task Inventory

Open Tasks | Closed Tasks

Region:
DCF Central Office
DCF East
DCF Kansas City
DCF Outstationed
DCF West
DCF Wichita
KDHE Central Office
KDHE Clearinghouse
KDHE Outstationed

Location:
Atchison DCF Office
Chanute DCF Office
Colby DCF Office
Columbus DCF Office
Concordia DCF Office
Curtis State Office Building
Dodge City DCF Office
El Dorado DCF Office
Emporia DCF Office
Fort Scott DCF Office
Garden City DCF Office
Goodland DCF Office
Great Bend DCF Office
Greensburg DCF Office

CaseBanks:

Queue:
Administrative
Administrative-CH
Alert
Blue
Central Office Fiscal
Concerns
Contact Updates
DCF Central Office
DCF-Outstationed
E&D Eligibility
Estate Recovery
FAET
FCCC
Fiscal

Task:
Provider Portal-Document Uploaded
Provider Portal-Report Activity Participation
Provider Portal-Report a Change
Provider Referral Accepted
Provider Referral Rejected
Provider e-Link Request
Purple Future Processing
Re-mail Returned Mail
Reasonable Opportunity Medical Expires
Refund Needed
Register P-EBT
Reinstate CHIP coverage-Premium Paid
Reinstate Medicaid Expansion-Premium Paid
Remove Child Referral
Remove HH Member
Representative Change

Review Due: MM/YYYY  **Worker:** 

Priority:
Accelerated
Expedited
Expedited 18 Hour
Expedited 48 Hour
KDHE-Passive Review

Status: *
New
Assigned
Completed
Rejected

Status Reason:
DCF-Complete
DCF-No Show
DCF-Pending
KDHE-Being Worked
KDHE-New Information

Contact Type:
Lobby
Non-Lobby

Case Number:

Case Name: 

Date Range:
From: MM/DD/YYYY 


To: MM/DD/YYYY 

Date Type:

App Id:

Assigned to Me:

E-App Source:

Request Number:



Questions?

Forms Updates



Forms Update



SSI recipients turning 18, who are not on their own case, are identified by KEES. A **Medical Application Cover Letter** (KC1100) with an application is sent to the consumer the month before they turn 18.

KanCare Clearinghouse
PO Box 3599
Topeka, KS 66601-9738



Notice Date: 01/19/2024

Sammy Ramos
2025 SW GAGE BLVD
TOPEKA, KS 66604-3339

Dear Sammy Ramos,

Our records show you are now 18 years of age. Persons who are 18 years and older must apply on their own. In this packet you will find an application for medical assistance.

To learn more about Marketplace plans, please see [healthcare.gov](https://www.healthcare.gov) or call 1-800-318-2596.

KanCare Clearinghouse
PO Box 3599
Topeka, KS 66601-9738



Fecha de notificación: 01/19/2024

Sammy Ramos
2025 SW GAGE BLVD
TOPEKA, KS 66604-3339

Estimado(a) Sammy Ramos,

Nuestros registros indican que ya tiene 18 años. Las personas mayores de 18 años deben presentar la solicitud por su cuenta. Dentro de este paquete encontrará una solicitud para recibir asistencia médica.

Para obtener más información sobre los planes del Mercado, consulte [healthcare.gov](https://www.healthcare.gov) o llame al 1-800-318-2596.

Forms Update



HCBS consumers with an aid code of *PD*, *DD*, or *HI* turning 18 are another group identified by KEES. They are sent an LTC Recipient Turns 18 Notify to Apply for SSA (V802) form. This form is sent the month before they turn 18. Workers can also manually generate this form.

KanCare Clearinghouse
PO Box 3599
Topeka, KS 66601-9738



Sammy Ramos
2025 SW GAGE BLVD
TOPEKA, KS 66604-3339

Notice Date: 01/19/2024
Case Name: Sammy Ramos
Case Number: 20601763
Program: Medical

LTC Recipient Turns 18 - Notify to Apply for SSA

Dear Sammy Ramos,

Our records show that you are turning 18 soon. By the time you turn 19, you must be determined disabled by Social Security and provide proof or your medical coverage under the current program will end. You may apply for Social Security disability benefits by contacting your local Social Security office or by visiting www.ssa.gov.

Copies sent to:

KanCare Clearinghouse
PO Box 3599
Topeka, KS 66601-9738



Sammy Ramos
2025 SW GAGE BLVD
TOPEKA, KS 66604-3339

Fecha de notificación: 01/19/2024
Nombre del caso: Sammy Ramos
Número de caso: 20601763
Programa: Medical

Receptor de LTC cumple 18 años - Notificación para solicitar SSA

Estimado(a) Sammy Ramos,

Nuestros registros indican que cumplirá 18 años pronto. Al cumplir los 19, el Seguro Social debe considerarlo(a) una persona discapacitada y debe proporcionar un comprobante o su cobertura médica bajo el programa actual terminará. Puede solicitar beneficios de discapacidad del Seguro Social comunicándose con su oficina local del Seguro Social o visitando el sitio www.ssa.gov.

Copias enviadas a:



Questions?

HCBS and AGO Updates



The logo for the Kansas Eligibility Enforcement System (KEES) features the word "Kansas" in a large, blue, serif font. Above the "s" in "Kansas" is a yellow banner with the Latin phrase "AD ASTRA PER ASPERA" in blue capital letters. Below the banner is a semi-circular arc of yellow stars. Underneath the word "Kansas" is the text "Eligibility Enforcement System (KEES)" in a smaller, blue, sans-serif font.

Workers no longer need to Override the EDBC results.

Name	DOB	Role	Role Reason	Status	Status Reason	Review Due	QHP Screened			
Grape, Gilbert	08/16/1960	MEM		Active		11/30/2024	N			
Override Program Configuration										
► Reporting Configuration										
Resource Test										
Test	Result	Resource Limit		Resource Total	Person	Individual Amount				
Long Term Care	Pass	\$2,000.00		\$0.00	Grape, Gilbert	\$0.00				
CSRA Determination										
Assessment Month	Resource Total	1/2 of Resources		Resource Allowance Standard	Person	Individual Amount				
Medical Summary										
Note: Overridden rows are in bold.										
Eligible Budgets										
Test	Result	FPL %	Premium/LTC Liability/Spenddown	CHIP Start Date	Prem Bill Start Date	Aid Code	LTC Details	Members Tested	Role	Role Reason
Medically Needy	Pass	123%	\$0.00			300/DS/N/N	HC/HC/HI	Grape, Gilbert		MEM
Continuous Eligibility										

Aged-Out Foster Care Update



The system now aligns with the current policy.

Workers can **Run and Accept** EDBC for individuals aged 18 to 26 who were previously in foster care and who qualify for the AGO aid code.

This is now done without Overriding the EDBC results.

Other Program Assistance List

Root Questions

Search Results Summary

Display From:MM/DD/YYYY

To:MM/DD/YYYY

	Name	Type of Assistance	Begin Date	End Date
☐	Rose, Victoria	Foster Care	01/01/2008	06/18/2018

Medical EDBC Summary						
Begin Month	End Month	Run Date	Run Status	Accepted By		
01/2024		01/09/2024	Not Accepted	Rebecca Velazquez		
EDBC Information						
Type:						
Regular						
Multi-Month EDBC :						
No						
Program Configuration						
System Determination						
EDBC Source: Online EDBC Rules						
Program Status: Active						
Program Status Reason:						
Review Due: 12/31/2024						
Note: Overridden rows are in bold.						
Name	DOB	Role	Role Reason	Status	Status Reason	Review Due
Rose, Victoria	06/18/2000	MEM		Active		12/31/2024
Reporting Configuration						



Questions?

Non-Citizenship Status Detail Page



Introduction

The agency is gradually receiving more requests from different types of Non-Citizens. To accommodate these requests, changes have been incorporated into the **Non-Citizenship Detail** page.

When certain **USCIS Document** types are selected, new **Section Codes** display. Once triggered, they appear alphabetically along-side those already available.

Although new **Section Codes** are available, policy requirements remain in place when determining full program eligibility.



Non-Citizenship Status Detail Page



New **Section Codes** have been added to the **Non-Citizenship Status Detail** page.

When either *Arrival/Departure Record (I-94, I-94A)* or *Permanent Resident Card ('Green Card' or I-551)* **USCIS Document** type is selected, the following **Section Codes** are now available:

- *NHP* (Nicaraguan Humanitarian Parolee)
- *VHP* (Venezuelan Humanitarian Parolee)
- *CQ1* (Conditional Afghani Employed Usg Princ)
- *CQ2* (Conditional Afghani Spouse of CQ1)
- *CQ3* (Conditional Afghani Child of CQ1)
- *OAR* (Operation Allied Refuge – Parolee)
- *PAR* (USCIS Hab Parcis – Parole)
- *UHP* (Ukrainian Humanitarian Parole)
- *DT* (Parolee, district/poe Authorized)
- *U4U* (Uniting for Ukraine)

Non-Citizenship Status Detail Page

Applicants with the highlighted Section Codes are eligible for benefits. Those with a **Section Code** of *NHP* (Nicaraguan Humanitarian) or *VHP* (Venezuelan Humanitarian) must still abide by the five-year waiting period per MKEESM 2142.2.

Section Code: *

1
208
AM1
AM2
AM3
AM6
AM7
AM8
CC
CP
CQ1
CQ2
CQ3
DT
FSM
MIS
NHP
No Section Code
OAR

Section Code: *

OAR
Outstanding Order of Exclusion
PAL
PAR
Paroled Pursuant to 212(d 5)
Pending Asylum
Processed for I-551 Temporary admission for permanent residence valid until
Public Interest Parolee
SI1
SI2
SI3
SQ1
SQ2
SQ3
SQ4
SQ5
T1
U4U
UHP
VHP

Verify Lawful Presence

The new Non-Citizenship **Section Codes** also trigger a VLP Call. KEES determines the eligibility of the section code based on information received from the VLP call.

V

- KEES identifies one of the new Section Codes was used on the **Non-Citizenship Detail** page.

L

- A VLP call is then triggered.

P

- KEES determines eligibility based on the VLP call results.



QUESTIONS?

No Touch Updates



Unnecessary Verifications

Certain Verifications are not necessary when running EDBC on Medical cases. The following Verifications no longer appear on any Medical case:

- School Expected Completion Date and
- Employment Information Verification

For MAGI cases specifically, this includes:

- Military Service,
- Expense Amount,
- Liquid Resource, and
- Motor Vehicle/Property Registration



No Touch Updates

The No Touch process has been updated to help streamline applications received for single persons.

No touch evaluates applications received for single persons to determine if an existing program can be reapplied, or if the application should be considered a review or change.

Applications with multiple persons will continue using the current no touch logic.



No Touch Updates

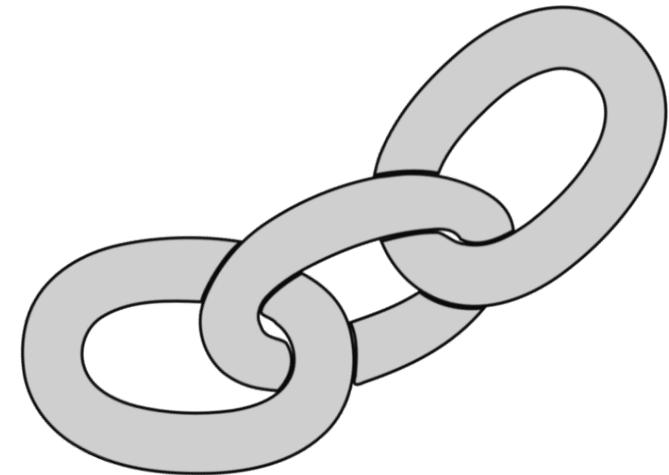
When an e-Application is received for a Denied or Discontinued person, No Touch can link the Medical e-App and Reapply the program block if the application has:

- one person,
- a **MAGI** Requested Medical Type (RMT)

AND

The person applying:

- has no Active or Pending Medical programs in KEES.
- has not been Denied or Discontinued on a Medical program in the last 45 days.
- is not within their Review Reconsideration Period.



No Touch Updates

No Touch chooses the most recent Medical case when reapplying. Once the e-Application has successfully been linked to an existing case, an auto entry is added to the Journal stating such and the application continues through the No Touch process.

At this time, only single applicants with a **MAGI** RMT can be linked and reapplied.

For e-Applications with multiple consumers OR e-Applications with one person and an RMT that is not **MAGI**, No Touch will create a new case as it does today.



No Touch Updates

When a Medical e-Application is received for an Active person, No Touch can link the e-App to the existing program if the e-Application is:

- For one person

AND

The person applying:

- is not Pending on any Medical program in KEES,
- is only Active on one Medical program in KEES,
- is the only Active person on the Medical program in KEES.

If there are multiple people on an e-Application, the person applying is on multiple Active or Pending programs, or there are multiple people on the program who are Active or Pending – the e-Application falls out of the No Touch process.

No Touch Updates

Once No Touch has linked the e-Application to the case, it then decides what task should be generated.

- If the program has a review due in the same month as the application or the following month, No Touch identifies the application as a Review and generates a **Process Pre-Populated Review** task.
- If the program's review is not due in the application month or following month and:
 - the e-Application's RMT matches the RMT for the program in KEES, then No Touch identifies this application as a Change and generates a **Process Change** task.
 - If the e-Application's RMT does not match the RMT for the program in KEES, then No Touch generates a **Process Application** task.

The **Case Applications** section on the **Case Summary** page displays an **App Status** of *In Progress*:

Case Applications							
App Number ▾	Source ▾	Applicant Name ▾	Expedited Services ▾	Priority: ▾	Recertification/Renewal ▾	Application Date ▾	App Status ▾
1673374	Electronic	MARTINEZ, DAVIAN	No	None		08/18/2023	In Progress

Review and IR/12 Month Reporting

If an e-Application can be linked and is flagged as a Review, No Touch updates the record on the **Review and IR/12 Month Reporting List** page.

Review and IR/12 Month Reporting List						
Search Results Summary						Results 1 - 1 of 1
		Display From: MM/DD/YYYY	To: MM/DD/YYYY		View	
Type	Submit Month	Document Status	Report Status	Program	Date Received	Action
Pre-Populated Medical Review	01/2024	Received	Incomplete	Medical - 5453	01/12/2024	Edit
Program*						Add

The **Document Status** is set to *Received*.

No Touch Updates

When a Medical e-Application is received for a Pending person, No Touch has been updated to link the e-App to the existing program and create a **Process Application** task if the e-App is:

- For one person

AND

The person applying:

- is not Active on any Medical program in KEES,
- is only Pending on one Medical program in KEES,
- is the only Pending person on the Medical program in KEES.

Reminder: If there are multiple people on an e-Application, the person applying is on multiple Active or Pending programs, or there are multiple people on the program who are Active or Pending – the e-Application falls out of the No Touch process.



QUESTIONS?

Individual Demographics Updates



Introduction

Updates have been made to the Individual Demographics page to prevent changing an SSN once it has been verified.

Changing verified SSNs causes problems and ultimately leads to more work for Eligibility staff.

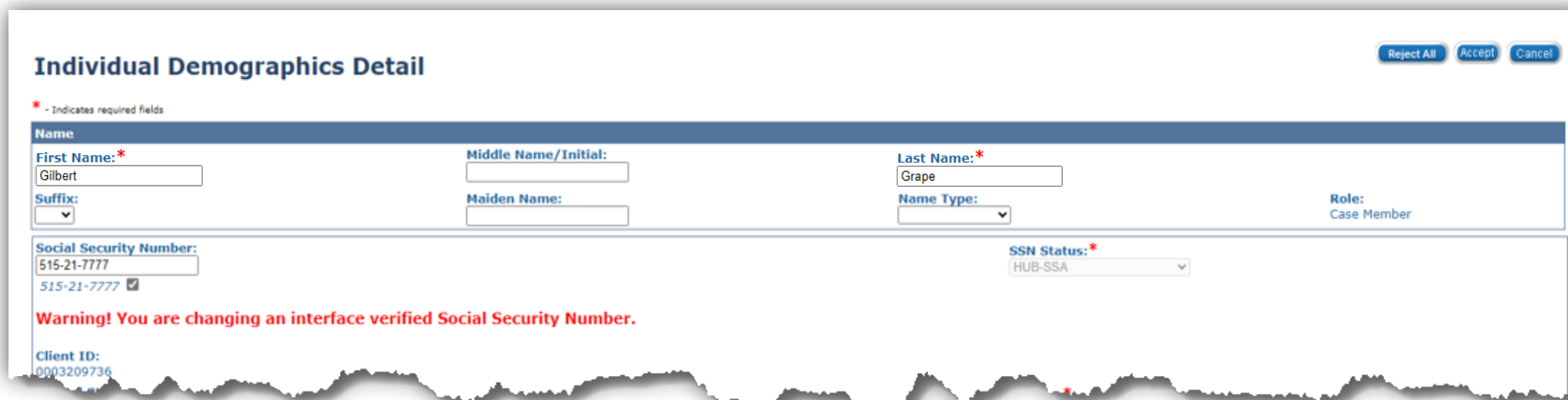
Workers are now alerted when changes are made to verified SSNs to help them proceed with caution.



Individual Demographics Update

When changing an interface-verified SSN (*HUB-SSA* or *SSA-SVES*) on the **Individual Demographics** page per data acceptance, a soft warning displays:

Warning! You are changing an interface verified Social Security Number.



Individual Demographics Detail Reject All Accept Cancel

* - Indicates required fields

Name First Name:* Gilbert		Middle Name/Initial:	Last Name:* Grape	Role: Case Member
Suffix:	Maiden Name:	Name Type:		

Social Security Number:

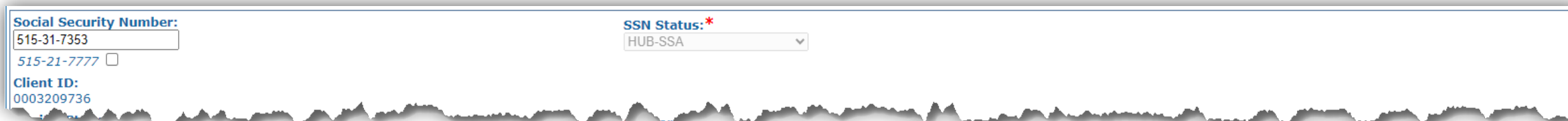
 515-21-7777 ☒

SSN Status:*
 HUB-SSA

Warning! You are changing an interface verified Social Security Number.

Client ID:
 0003209736

If you unselect the check box the warning disappears, and the **Social Security Number** returns to its original entry.



Social Security Number:

 515-21-7777 ☐

SSN Status:*
 HUB-SSA

Client ID:
 0003209736

Individual Demographics Update

However, if the worker selects the **Save and Return** button the **SSN Status** type turns to *SSN Provided*.

Save and Return

Cancel

Individual Demographics Detail

* - Indicates required fields

Name

First Name:*

Gilbert

Suffix:

▼

Middle Name/Initial:

Maiden Name:

Last Name:*

Grape

Name Type:

▼

Role:

Case Member

Social Security Number:

515-31-7353

SSN Status:*

SSN Provided ▼

Client ID:

001-57411

Individual Demographics Update



When changing an interface-verified SSN (*HUB-SSA* or *SSA-SVES*) per manual entry, the soft warning also displays.

Individual Demographics Detail

Save and Return

Cancel

* - Indicates required fields

Name

First Name:*

Sammy

Suffix:

Middle Name/Initial:

Last Name:*

Ramos

Name Type:

Role:

Case Member

Social Security Number:

548-73-3401

SSN Status:*

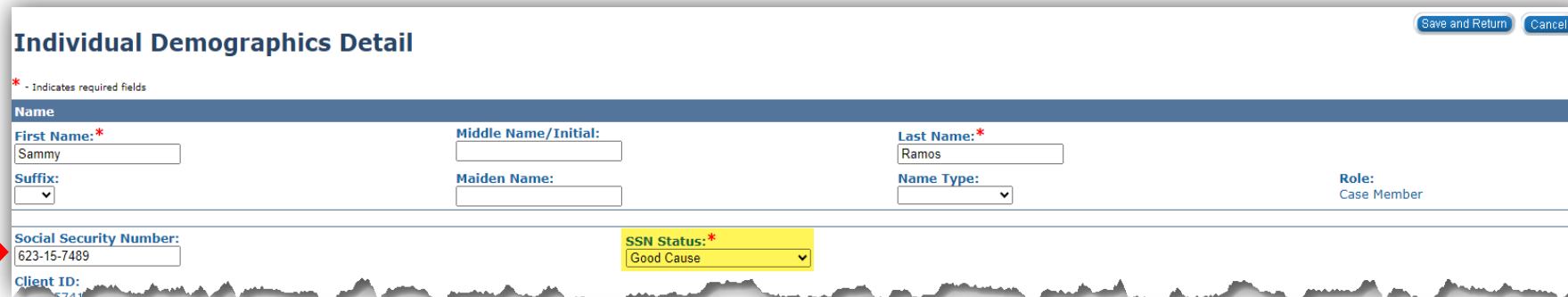
- Select -

Warning! You are changing an interface verified Social Security Number.

Client ID:

Individual Demographics Update

When the **Social Security Number** is changed per manual entry, the **SSN Status** field defaults to *Select*. An appropriate **SSN Status** must then be selected.



Individual Demographics Detail Save and Return Cancel

* - Indicates required fields

Name

First Name: * Sammy Middle Name/Initial: Last Name: * Ramos

Suffix: Maiden Name: Name Type: Role: Case Member

Social Security Number: 623-15-7489 SSN Status: * Good Cause

Client ID:



Individual Demographics Detail Save and Return Cancel

* - Indicates required fields

Name

First Name: * Sammy Middle Name/Initial: Last Name: * Ramos

Suffix: Maiden Name: Name Type: Role: Case Member

Social Security Number: 623-15-7485 SSN Status: * - Select -

Warning! You are changing an interface verified Social Security Number.

Client ID: 0003209736

If the worker continues with the change and selects the **Save and Return** button an error message appears, and an **SSN Status** must be selected. Selecting the **Cancel** button or navigating out of the **Individual Demographics** page sets the **Social Security Number** and **SSN Status** back to their original entry.



Questions?

e-Application Overview



Introduction

A priority field has been added to various screens to easily identify e-Applications with an urgent or expedited need.

The following slides explain how.



e-Application Overview

What exactly is an e-Application?

- An e-Application is an application submitted through the Worker Portal, KDHE Self-Service Portal, LIS (MIPPA), Presumptive Eligibility Portal, or FFM (Federally Facilitated Marketplace). This includes changes and reviews completed through the SSP which are called e-Change and e-Review.

When should a worker use the e-Application Search?

- When a consumer calls in saying they have applied through the SSP and the e-App has not been registered yet.
- Or, when the consumer has called in saying they applied through the SSP 6 months ago and have yet to hear anything back.

How does the worker get to the **e-Application Search** page?

- When logging into KEES select the **Case Info** tab,
- Then select the **e-Tools** tab.

e-Application Overview



How does the worker use the **e-Application Search** page?

1. Select *All* from the **e-App Status** dropdown.
2. Enter the **e-App Number** if known.
3. If the consumer knows any of the following information, complete these fields using the dropdowns:
 - **e-App Source**- *FFM, LIS, Presumptive Eligibility, SSP - Phone Application, SSP Medical, SSP Non-Medical, or Worker Portal.*
 - **Expedited Services**- *Yes or No.*
 - **Priority**- *Accelerated, Expedited, Expedited 18 Hour, Expedited 48 Hour, KDHE Passive Review, None, or Urgent Need.*
4. Select the **Type**: *e-Application, e-Change, and/or e-Review.*
5. The **Application Date Range** can be entered but is not required.
6. Click the **Advanced Search** caret to enter *Last Name, First Name, and or SSN.*

e-Application Search





Questions?

e-Application Updates



e-Application Updates

On the SSP application, a consumer answers *Yes* or *No* to the question **Is this person pregnant?** If they answer *Yes*, the **Priority** status is set to *Expedited* on the **e-Review Summary** and **e-Application Search** page. This allows the e-application to be prioritized correctly. The worker sees this when processing the e-Review.

e-Review Summary

▲ - indicates modified fields

✚ - indicates new fields

✖ - indicates deleted fields

e-Change Number: 3768342	e-Change Status: In Progress	Case Number: <u>20534291</u>	Priority : Expedited
Application Date: 12/13/2023	Submit Date: 12/13/2023 13:35:49	Authorized Representative:	
Expedited Services: No	Alternative Interview:	Alternative Interview Reason:	
Type: Recertification	Auto Renewal Consent:	Voter Registration	

NOTE: When *No* is selected, the **Priority** status is set to *None*.

e-Application Search

Search

* - Indicates required fields

e-App Status: *

All

Expedited Services:

Type: *

☐ e-Application

☐ e-Change

☒ e-Review

Search By: *

All

Application Date Range

Begin Date:
MM/DD/YYYY

End Date:
MM/DD/YYYY

▶ Advanced Search

e-App Number:

Priority:

Case Number:

Select

e-App Source:

e-App Language:

Results per Page: 25 Search

Search Results Summary

Results 1 - 1 of 1

Expedited Services	Priority	Recertification/Renewal	e-App Number	e-App Source	Applicant Name	Application Date	e-App Status	Case Number	Assigned Worker ID
No	Expedited	Yes	<u>3768342</u>	SSP Medical	RAMOS, SAMMY	12/13/2023	In Progress	<u>20534291</u>	

e-Change Summary

Priority :
Expedited

NOTE: When *No* is selected, the **Priority** status is set to *None*.

Search

* - Indicates required fields

Results per Page: 25 ▼ Search

Results 1 - 1 of 1

Expedited Services▼	Priority	Recertification/Renewal▼	e-App Number▼	e-App Source	Applicant Name▼	Application Date▼	e-App Status▼	Case Number▼	Assigned Worker ID▼
No	Expedited	No	3768388	SSP Medical	Sammy Ramos	12/15/2023	Received		

e-Application Updates

On the FFM application, a consumer answers *Yes* or *No* to the question **Is this person pregnant?** If they answer *Yes*, the **Priority** status is set to *Expedited* on the **e-Application Summary** and **e-Application Search** page. This allows the e-application to be prioritized correctly. The worker sees this when processing the e-Change.

e-Application Summary

e-App Number: 7675512	e-App Status: Received	e-App Source: FFM	Case Number:
Application Date: 11/29/2022	Submit Date: 11/29/2022 00:00:00	Priority : Expedited	Alternative Interview Reason:
Office: KanCare Clearinghouse 6700 SW Topeka Blvd 12526 W CENTRAL AVE APT 1527 Topeka, KS 4374465	Recertification/Renewal: No	Alternative Interview: No	Priority Date: 11/29/2022
	Auto Renewal Consent: 4 years	Voter Registration: No Response	Provided Case Number: No Information Provided

NOTE: When *No* is selected, the **Priority** status is set to *None*.

e-Application Search

* - Indicates required fields

e-App Status: *	e-App Number:	e-App Source:
All	7675512	
Expedited Services:	Priority:	e-App Language:
Type: *	☐ e-Change	☐ e-Review
☒ e-Application		
Search By: *	End Date:	
All	MM/DD/YYYY	
Application Date Range		
Begin Date:		
MM/DD/YYYY		
Advanced Search		

Results per Page: 25 Search

Search Results Summary									
Results 1 - 1 of 1									
Expedited Services*	Priority	Recertification/Renewal*	e-App Number*	e-App Source	Applicant Name*	Application Date*	e-App Status*	Case Number*	Assigned Worker ID*
Yes	Expedited	No	7675512	FFM	RAMOS, SAMMY	11/29/2022	Received		

e-Application Updates



On the **Case Summary** page, the **Case Application** section has been updated to display the reported **Priority**.

Case Summary

View Documents

Case Name Sammy Ramos	Mailing Address 421 ILLINOIS ST LAWRENCE, KS 66044	County Kansas
	Home Address 421 ILLINOIS ST LAWRENCE, KS 66044	

▼ Companion Cases

Case Number	Case Name

Add

Case Applications

App Number ▼	Source ▼	Applicant Name ▼	Expedited Services ▼	Priority: ▼	Recertification/Renewal ▼	Application Date ▼	App Status ▼
3768423	Electronic	Ramos, Sammy	Yes	Expedited	No	12/18/2023	In Progress

Display:

▼

e-Application Updates

An **e-App Source** field now displays on the **e-Application Search** page and can be used for each **Type**. Previously this was a dynamic field for the e-Application checkbox only.

e-Application Search

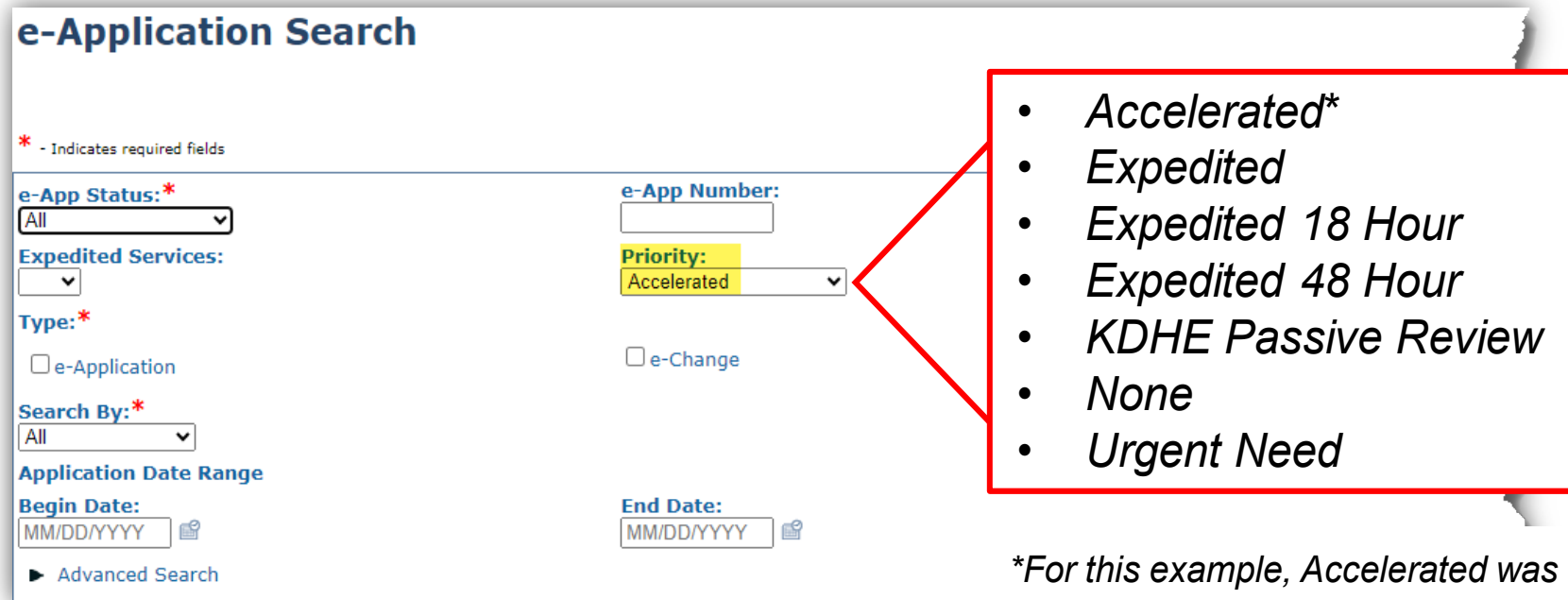
Search

* - Indicates required fields

e-App Status: *	e-App Number:	e-App Source:
- Select -		
Expedited Services:	Priority:	e-App Language:
Type: *	☐ e-Change	☐ e-Review
☐ e-Application		
Search By: *		
All		
Application Date Range		
Begin Date:	End Date:	
MM/DD/YYYY	MM/DD/YYYY	
Advanced Search		

e-Application Updates

A **Priority** section has been added to the **e-Application Search** page. You can select the correct application based on each Priority. The following options display in the **Priority** dropdown:



e-Application Search

* - Indicates required fields

e-App Status:*
All

Expedited Services:
▼

Type:*
☐ e-Application

Search By:*
All

Application Date Range
Begin Date: MM/DD/YYYY 
End Date: MM/DD/YYYY 

e-App Number:
[text box]

Priority:
Accelerated

☐ e-Change

Priority Options:

- Accelerated*
- Expedited
- Expedited 18 Hour
- Expedited 48 Hour
- KDHE Passive Review
- None
- Urgent Need

► Advanced Search

**For this example, Accelerated was selected.*

e-Application Updates

The **Priority** selected from the dropdown on the **e-Application Search** page remains unchanged when searching an *e-Application*, *e-Change*, or *e-Review*.

e-Application Search Search

* - Indicates required fields

e-App Status:

Expedited Services:

Type: ☒ e-Application ☒ e-Change ☒ e-Review

Search By:

Application Date Range
Begin Date:

End Date:

e-App Number:

Priority:

e-App Source:

e-App Language:

Case Number: Select

Advanced Search

Results per Page: Search

Search Results Summary Results 1 - 3 of 3

Expedited Services*	Priority	Recertification/Renewal*	e-App Number*	e-App Source	Applicant Name*	Application Date*	e-App Status*	Case Number*	Assigned Worker ID*
No	Urgent Need	No	3768391	SSP Non-Medical	Gilbert Grape	12/18/2023	Received		
No	Urgent Need	No	3768383	SSP Non-Medical	RAMOS, SAMMY	12/15/2023	Received		
No	Urgent Need	No	3768341	SSP Non-Medical	RAMOS, SAMMY	12/13/2023	In Progress	20584162	

KEES Medical User Manual Helpful Links

When using the **e-Tool** page, the following pages are available in the KEES User Manual and should be utilized when you have questions about the e-Application process.

- [Searching for an e-App](#)
- [e-App Using e-Tools](#)
- [e-Application Registration - Medical](#)
- [Additional e-Application Registration](#)
- [New Case e-Application Registration - Medical](#)
- [Existing Case e-Linking Process – Medical](#)
- [Existing Case e-Application Registration - Medical](#)



Questions?

Address Refresher



Address Refresher

All aspects of Eligibility work are important. From understanding the variances of Policy to correctly entering a consumer's information in KEES, each plays an essential part in determining a consumer's eligibility.

This is especially true for a consumer's address. If any part of an address is incorrect, this causes problems for the consumer, Managed Care Organizations (MCOs), KDHE, and Eligibility Staff.

Because of its importance and impact, we'll review the correct way to enter, or data accept addresses in KEES.



Address Refresher

When a consumer's address is added or updated, KEES returns two versions of it for Eligibility Staff to choose from:

When available, Eligibility Staff should select the **Normalized Address** if it's correct and includes the county.

This is because the **Normalized Address** contains both the County and Zip + 4 mailing code.



Normalized Address	User-entered Address
Automatically includes • Zip + 4 • County	Includes the entered • Zip • County

Address Refresher

There may be times when Eligibility Staff need to choose the **User-entered Address**.

When choosing the **User-entered Address**, Eligibility Staff must select the correct **County** from the drop-down menu.

Select

Cancel

Select Address

Below is the normalized address to your entry.

Normalized Address

No normalized address found for the address entered

If you are sure you entered a correct address, you can still save it as entered.

Please note that proximity searching will not work from this address.

User-entered Address

☒ **Use the entered address:**
409 N 8TH ST
KANSAS CITY, KS 66101-3107

County:*

Allen
Anderson
Atchison
Barber
Barton
Bourbon
Brown
Butler
Chase
Chautauqua
Cherokee
Cheyenne
Clark
Clay
Cloud
Coffey
Comanche
Cowley
Crawford

Select

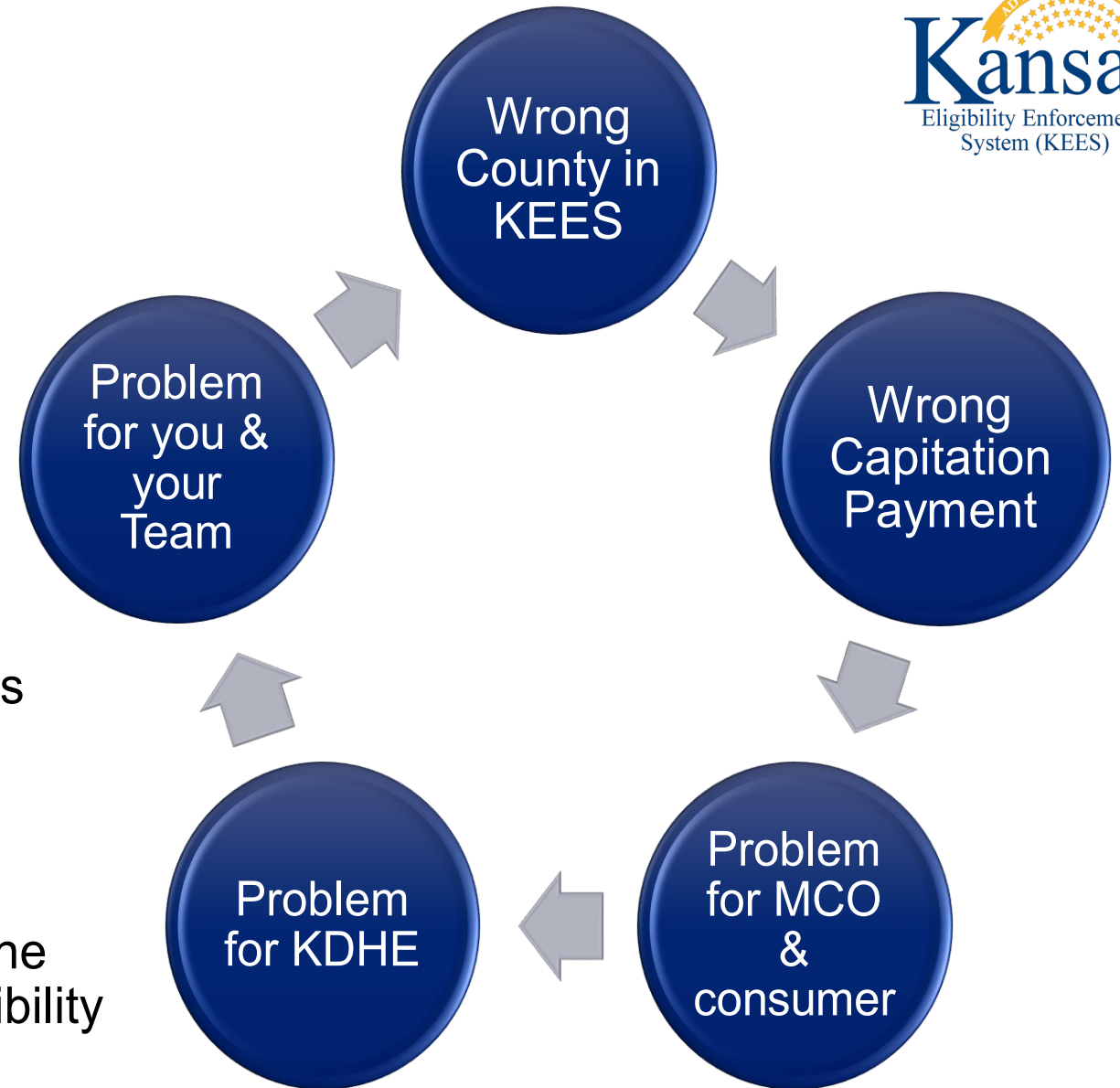
Cancel

Address Refresher

KDHE pays MCOs a fixed monthly rate to provide benefits to KanCare consumers; these are referred to as Capitation payments.

Each county in Kansas is assigned a specific Capitation Rate. KDHE uses the Capitation Rates to pay the MCOs for consumers enrolled in their benefit plan.

If the incorrect **County** is selected in KEES, this causes problems for our Consumers as well as the MCOs and ultimately leads to extra work for Eligibility Staff.



Address Refresher

Common County Errors

Incorrectly selecting 1st
option, Allen County

Misspelling

Everust
Hoistington
Marysbille
Wichta

The city of Shawnee is in Johnson County.

~~Shawnee
County~~

The city of Wichita is in Sedgwick County.

~~Wichita
Johnson
Shawnee
Counties~~

Address Refresher

If you
don't
know what
County to
select...



Your guess
isn't good
enough. It
must be
the correct
County.

Address Refresher



Instead of guessing, use the USPS [Zip Code™ by Address](#) tool to identify the County for an entered address. Enter the consumer’s street address, city, state, and zip code then click **Find**.

Look Up a ZIP Code™

[ZIP Code™ by Address](#) / [ZIP Code™ by City and State](#) / [Cities by ZIP Code™](#) / [FAQs >](#)

ZIP Code™ by Address

Enter a street address along with city and state OR enter a street address and ZIP Code™. ⓘ

*indicate a required field

Company

*Street Address

City

ZIP Code™

Apt/Suite/Other

State

KS - Kansas

▼

Find

Address Refresher



The search results display next. Clicking on the caret expands the section and provides the County associated with the address.

Look Up a ZIP Code™

ZIP Code™ by Address

ZIP Code™ by City and State

Cities by ZIP Code™

FAQs >

ZIP Code™ by Address

You entered:
1260 NW GROVE AVE
TOPEKA KS
66606

If more than one address matches the information provided, try narrowing your search by entering a street address and, if applicable, a unit number. **Edit and search again.**

1260 NW GROVE AVE
TOPEKA KS 66606-1272

▼

Look Up Another ZIP Code™

Edit and Search Again

ZIP Code™ by Address

You entered:
1260 NW GROVE AVE
TOPEKA KS
66606

If more than one address matches the information provided, try narrowing your search by entering a street address and, if applicable, a unit number. **Edit and search again.**

1260 NW GROVE AVE TOPEKA KS 66606-1272			^
CARRIER ROUTE	COUNTY	DELIVERY POINT CODE	
C001	SHAWNEE	60	
CHECK DIGIT	COMMERCIAL MAIL RECEIVING AGENCY	LAC™	
8	N	-	
eLOT™	eLOT ASCENDING/DSCENDING INDICATOR	RECORD TYPE CODE	
0015	A	S	
PMB DESIGNATOR	PMB NUMBER	DEFAULT FLAG	
-	-	-	
EWS FLAG	DPV CONFIRMATION INDICATOR		
-	Y		

Address Refresher

Remember to submit a ticket to the KEES Helpdesk if you find a **Normalized Address** that does *not* automatically include the Zip +4 code and County. Taking the time to do this provides important information that contributes to the health and functionality of KEES. You are our first line of defense! Thanks, in advance, for keeping the KEES Helpdesk informed of issues you encounter!!

Thank You in 50 Languages!

- | | | |
|---|--|---|
| 1. Afrikaans: dankie | 15. Finnish: kiitos (key-toss) | 33. Mongolian: Баярлалаа (bayarlalaa) |
| 2. Albanian: faleminderit | 16. French: merci (MEHR-see) | 34. Norwegian: takk (tahk) |
| 3. Arabic: shukran (shoe-kran) | 17. German: danke (dahn-kah) | 35. Polish: dziękuję (Jenkoo-yen) |
| 4. Armenian: Շնորհակալություն / chnorakaloutioun | 18. Greek: efharisto (ef-hah-rees-TOH) | 36. Portuguese: obrigado (oh-bree-GAH-dooch) |
| 5. Bosnian: hvala (HVAH-lah) | 19. Hawaiian: mahalo (ma-HA-lo) | 37. Romanian: mulțumesc (mool-tzoo-MESK) |
| 6. Bulgarian: благодаря / blagodaria | 20. Hebrew: תודה / todah (toh-DAH) | 38. Russian: spasiba (spuh-SEE-buh) |
| 7. Catalan: gràcies (GRAH-syuh) | 21. Hindi: dhanyavād / shukriya | 39. Serbian: хвала / hvala (HVAH-lah) |
| 8. Cantonese: Mh'gōi | 22. Hungarian: köszönöm (KØ-sø-nøm) | 40. Slovak: Ďakujem (JAH-koo-yehm) |
| 9. Czech: děkuji (Dyekooyih) | 23. Icelandic: takk (tahk) | 41. Slovenian: hvala (HVAA-lah) |
| 10. Chinese: xiexie (shye-shye) | 24. Indonesian: terima kasih (Tur-EE-mah KAH-see) | 42. Spanish: gracias (GRAH-syahs) |
| 11. Croatian: hvala (HVAH-lah) | 25. Italian: grazie (GRAHTS-yeh) | 43. Swedish: tack |
| 12. Danish: tak (tahg) | 26. Japanese: arigato (ah-ree-GAH-toh) | 44. Tagalog: salamat (sa-LAH-mat) |
| 13. Dutch: dank u (dahnk u) | 27. Korean: kamsahamnida (KAM-sah-ham-NEE-da) | 45. Thai: kop khun (cap-coohn) |
| 14. Estonian: tänan (TA-nahn) | 28. Latvian: paldies (PUHL-dyehs) | 46. Turkish: teşekkür ederim (teh shek uer eh der eem) |
| | 29. Lebanese: choukrane | 47. Ukrainian: Дякую (DYAH-koo-yoo) |
| | 30. Lithuanian: ačiū (AH-choo) | 48. Welsh: diolch (DEE-ol'ch) |
| | 31. Malay: terima kasih (TREE-muh KAH-seh) | 49. Yiddish: a dank |
| | 32. Maltese: grazzi (GRUTS-ee) | 50. Zulu: ngiyabonga |



Questions?



If you have questions related to this training,
please email the KEES Training Team at
Training@KEES.ks.gov