e-Information Medical K2K

e-Information is information that is transferred into KEES from an online source. It can be from an e-Application (e-App) or an e-Change and will display in KEES on the e-Application Summary or the e-Change Summary. A PDF of the information will also be available in the ImageNow.

Difference between e-Apps and e-Changes

e-Application	e-Change
New or existing case.	Existing Case Only.
Can potentially be used as a review.	Can never be used as a review.
Goes through registration.	Auto linked to case number on SSP account.

e-Applications

e-Apps can be e-linked (received) on a new or existing account. On an existing case, there will be a "New" indicator next to the Data Collection page that contains new information. The worker must complete Data Acceptance. They will either Accept or Reject new information. On a new case, the data will map in and not display the "New" icon.

e-Apps and Tasks generated depend on the e-App Source and if it fell out of No Touch.

e-App Source	Task Generated
Medical SSP (online app)	Intake, Process, Application, Verifications*, Data Collection*, Run and Accept EDBC*
Federally Facilitated Marketplace (FFM)	Intake, Process, Application, Verifications*, Data Collection*
LIS (MIPPA/MSP only)	Intake, Process, Application, Data Collection*
Presumptive Eligibility (PE) Portal	Intake – PE Process, PE Summary

*Indicates a No Touch Fallout Task

e-Change

Applicants can only report e-Changes on a Active or Pending Medical case that is linked to their online Medical SSP Account. A Task will be generated to alert the worker that new information has been provided and or change requested. The Task Name generated depends on the change reported.

Note: Normal verification methods apply to e-Changes. The only difference is how the change is reported.

Prior to e-Change functionality, SSP applications were submitted to report changes, request new coverage and to report a change on an open case. This required additional work because workers had to process a new application. e-Changes streamline the online reporting of information so that applicants can submit the specific information rather than submitting a new application.

Change Reported	Task Generated
Address or other contact information	Contact information change
End Coverage	End/Close Request
Add Newborn	Add Newborn
Add Person	Request for Coverage
Household	Process Change
Authorized Representative	
Expense	
Other	