

|                                                                 |                                                                                                                                                                                        |
|-----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| EES Policy No. 23-07-07                                         | <b>RE:</b> Replacement of Stolen EBT Benefits due to card skimming, card cloning or other similar fraudulent events                                                                    |
| <b>Policy Memo</b>                                              | <b>Contact Persons:</b> Sarah van Straaten                                                                                                                                             |
| <b>From:</b> Carla Whiteside-Hicks, Ph.D. – EES Director        | <b>KEESM Reference:</b>                                                                                                                                                                |
| <b>Date:</b> 07/06/2023, Revised 08/10/2023, Revised 10/01/2024 | <b>Other:</b>                                                                                                                                                                          |
| <b>Primary DCF Areas Affected:</b> Food Assistance              | <b>Where Posted on Web:</b><br><a href="http://content.dcf.ks.gov/ees/KEESM/Policy_Memo/policy_memo_list.htm">http://content.dcf.ks.gov/ees/KEESM/Policy_Memo/policy_memo_list.htm</a> |

The Consolidated Appropriations Act, 2023 allows States to replace food and/or cash assistance benefits stolen due to card skimming, card cloning or other similar fraudulent methods from October 1, 2022, through December 20, 2024. For each instance of theft, replacement of stolen benefits for a household cannot exceed the lesser of the benefit amount stolen from the household or the amount equal to two months of the monthly allotment of the household immediately prior to the date when the benefits were stolen. A household may only receive two instances of replacement benefits in each federal fiscal year.

USDA FNS and the Administration for Children and Families (ACF) approved Kansas's Replacement of Stolen EBT Benefits State Plan and DCF will begin accepting claims for replacement of stolen benefits on July 12, 2023.

The following benefits can be replaced under this provision:

- Food Assistance Benefits
- Food Assistance Emergency Allotment
- Disaster Food Assistance (D-SNAP)
- Cash Assistance Benefits (TANF)

To replace stolen food and/or cash assistance benefits the fraudulent event must meet one of the following definitions:

- Cloning – a type of card theft in which the thief makes a digital copy of the card information using a concealed or disguised electronic scanner to create a new physical card
- Skimming – a method of obtaining personal data from an EBT card while it is used at an ATM or POS
- Similar Fraudulent Events – phishing or scamming attacks by criminals to obtain EBT card numbers to clone EBT cards or conduct online transactions

Households who had benefits stolen on or after October 1, 2022, but prior to implementation of the State Replacement Plan will have 45 days from July 12, 2023, to submit a request for replacement benefits. Households who had benefits stolen on or after July 12, 2023, or on or before September 30, 2024, will have 45 days from date of the fraudulent event to submit a request for replacement benefits. A request for replacement benefits can be submitted verbally in-person or by phone or in writing through email or mail.

[Notices - Copy and Paste Text](#)