

## Real Time Interface Response

Interface	Successful Search	Action to Take	Unsuccessful Search	Action to Take	Error	Action to Take
KDOL-UI	Success activity found on unemployment.	Follow verification processing steps.	Not found: No unemployment found.	Follow policy steps if unemployment was reported or there is a <i>Red Flag*</i> situation.	Error: Request Failed	Submit an incident ticket to the KEES Help Desk and complete all case work per Policy.
KDOL-Wages	Success activity found on KDOL Wage file.	Follow verification processing steps.	Not found: No findings on KDOL wage file.	Follow policy steps.	Error: Request Failed	Submit an incident ticket to the KEES Help Desk and complete all case work per Policy.
KPERS	Success activity found on KPERS.	Follow verification processing steps.	Not found: No pension activity found.	Follow policy steps if KPERS was reported or there is a <i>Red Flag*</i> situation.	Error: Request Failed	Submit an incident ticket to the KEES Help Desk and complete all case work per Policy.
SDX	Success activity found on SDX for person.	Follow verification processing steps.	Not found: No findings on SDX	Follow policy steps if SSI was reported or there is a <i>Red Flag*</i> situation.	Error: Request Failed	Submit an incident ticket to the KEES Help Desk and complete all case work per Policy.
SSA	Verified.	This means that some (or all) of the following have been verified: SSN, DOB, Citizenship, Identity, Living Arrangement, and Date of Death (if applicable).	<ul style="list-style-type: none"> <li>Person not verified. Confirm the SSN is entered correctly.</li> <li>Person not verified. Confirm the DOB is entered correctly.</li> <li>Person not verified. Confirm the name is entered correctly.</li> <li>Person not verified. Confirm the name and DOB are entered correctly.</li> <li>Error. Required information is missing or entered incorrectly.</li> </ul>	<p>Follow the instructions within the message to resolve the discrepancy.</p> <p>If unable to verify, follow policy if the needed verifications weren't received.</p>	<ul style="list-style-type: none"> <li>Error: Request Failed</li> <li>Error: Request Failed – Unexpected exception occurred at trusted data source.</li> <li>Error: Request Failed –Trusted data source unreachable.</li> <li>Hub Error: Request Failed – Hub is unavailable.</li> <li>Hub Error: Unexpected system exception.</li> </ul>	Submit an incident ticket to the KEES Help Desk and complete all case work per Policy.
TALX	Success activity found on TALX interface.	Follow verification processing steps.	<ul style="list-style-type: none"> <li>Not found: No earnings found with TALX.</li> <li>Error: Multiple individuals may be associated with this SSN.</li> </ul>	Follow policy steps.	Error: Request Failed	Submit an incident ticket to the KEES Help Desk and complete all case work per Policy.
VLP	Success.	Workers will need to check the <b>INS Document Verification Request List</b> pages from the <b>Verification Detail</b> page by clicking the <b>History</b> button to see the details of the response.	<ul style="list-style-type: none"> <li>Error: Required information is missing or entered incorrectly.</li> <li>Error: Invalid input filed format – length/format (I-94 Number).</li> <li>Error: Invalid or missing input parameters.</li> </ul>	Check required fields for the VLP documents (see page 2).	<ul style="list-style-type: none"> <li>Error: Request Failed – Case does not exist, or you do not have the correct privileges to access case.</li> <li>Error: Request Failed – Unexpected exception occurred at Trusted Data Source.</li> <li>Error: Request Failed – Unexpected Response Code (-1091)</li> <li>Error: Request Failed – Unexpected System Exception.</li> <li>Hub Error: Request Failed – System error submitting initial verification.</li> </ul>	Submit an incident ticket to the KEES Help Desk and complete all case work per Policy.

**Red Flag\*** refers to any case or household situation which indicates additional verification is needed.

\*\*When a *Request Failed* error is received, workers should manual verification processes.

## VLP Required Fields

### Verify Lawful Presence (VLP) Service

- First Name: The applicant's first name from any document in the verification process.
- Last Name: The applicant's last name from any document in the verification process.
- Date of Birth: The applicant's birth date from any document from any document in the verification process.
- Document Type: Different document types have different required fields to perform the verification. A list of the document types and required fields are below.

**Note:** In addition to the required fields listed below, there are other **mandatory fields** which must be completed to successfully run VLP. The **mandatory fields** are dynamic, and change based on documentation type.

KEES USCIS Document	Additional Rule	Document Type	Alien Number	Country of Issuance	docDeskReq	docExpirationDate	194Number	passportNumber	svesId	cardNumber	citizenshipNumber	naturalizationNumber	visaNumber
I-327		1327	R										
I-151, I-551, Passport, or I-94 Annotated with I-551 & Section Code	Card Number has a value.	1551	R							R			
	Card Number does not contain a value.	temp1551	R										
1-571		1571	R										
1-766		1766	R			R							
I-688B or I-766		1766	R			R							
Certificate of Citizenship or N-560, N-561, FS-240, FS-545, or D51350		certOfCit	R								R		
Certificate of Naturalization or N-550, N-570, N-571, or N-578		natrOfCert	R									R	
Machine Readable Immigrant Visa (with Temporary I-551 Language)		macRead1551	R	R				R					
I-94		I94					R						
Unexpired Foreign Passport		unexpForiegnPassport		R		R		R					
Passport Only--Not Annotated		unexpForiegnPassport		R		R		R					
I-20 (Certificate of Eligibility for Nonimmigrant (f-1) Student Status)		120							R				
DS 2019 (Certificate of Eligibility for Exchange Visitor (J-1) Status)		DS2019							R				

**R = Required Fields**

